

## Quality Mission Statement

ESTEPE is committed to providing effective project management, high quality fabricated products and outstanding customer service to all our customers in a professional and flexible way.

By utilizing a quality management system in accordance with ISO9001:2015, ESTEPE will consistently meet or exceed our customer's requirements and expectations.

Our goal is to satisfy our customer's needs, where it be through short time-to-market of new products; timely delivery of serial products, providing the best value for money; efficient and dedicated service; or superior quality, reliability and durability of our products.

As such, we have committed ourselves to the following:

- Understanding and responding to our customers' needs and expectations.
- Developing a highly-skilled and motivated team of people with full accountability and responsibility. Actively encouraging employee growth by providing the tools and training necessary to succeed.
- Sustaining an open and positive work environment to foster the exchange of ideas and innovation.
- Establishing long-term relations with our suppliers.
- Providing proven design products by the use of innovative technology.
- LEAN-manufacturing to generate continuing quality, lead-time and cost improvements of our products.
- Risk management, SWOT-analysys and KPI's as input to continuously improve our business performance, systems, processes and people.

	Current issue date: 22 May 2024 Expiry date: 21 May 2027 Certificate identity number: 10985229	Original approval(s): ISO 9001 - 22 May 2015	LRQA
<h2>Certificate of Approval</h2>			LRQA
This is to certify that the Management System of:			LRQA
<h3>Special Truck Products B.V.</h3>			LRQA
Trading as: ESTEPE Cereslaan 15, 5384 VT Heesch, The Netherlands			LRQA
has been approved by LRQA to the following standards:			LRQA
<b>ISO 9001:2015</b>			LRQA
Approval number(s): ISO 9001 – 0022435			LRQA
The scope of this approval is applicable to:			LRQA
Design, testing, homologation, production, procurement, sales and service regarding the modifications and assembly of cabins, drivelines, axle configurations and chassis for all types of transport equipment.			LRQA
			LRQA
Paul Graaf			LRQA
Area Operations Manager, Europe Issued by: LRQA Nederland B.V.			LRQA
			LRQA
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<small>Page 1 of 1</small>			LRQA